

Electronic Services Verification (ESV)

"Working to protect, preserve, and promote the health and safety of the people of Michigan by listening, communicating, and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry.

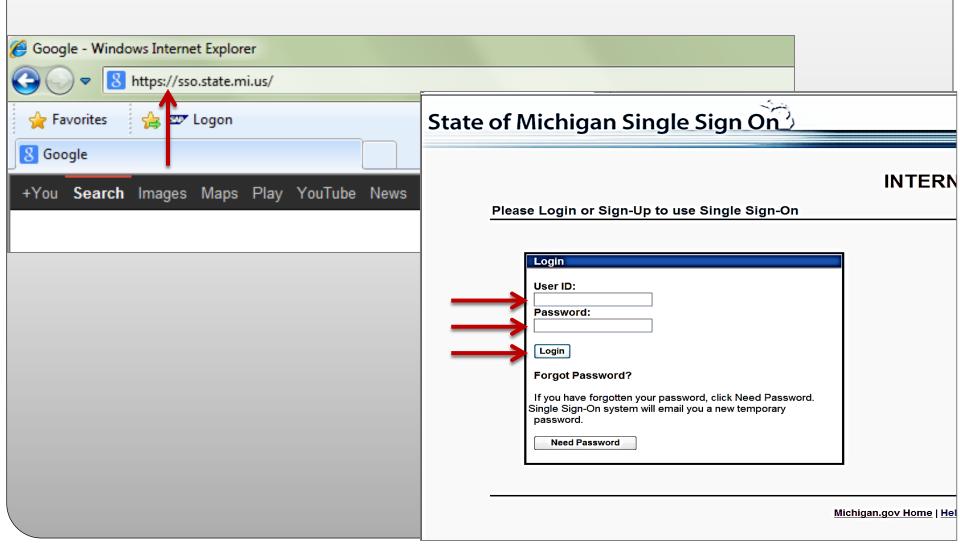
We are committed to establish customer trust and value by providing a quality experience the first time, every time."

-Provider Relations

Electronic Services Verification Instructions

- Accessing CHAMPS
- Entering Daily Tasks
- If Client is Not in the Home
- If You Service More than One Client

Step 1: Sign into the State of Michigan Single Sign On by going to **http://sso.state.mi.us** and entering your User ID and Password. This will take you to the Single Sign On Application Portal.



Step 2: Below is the display of the Application Portal.

Click on the **CHAMPS** hyperlink.

Read the MDCH Systems Use Notification on the next page and click Acknowledge/Agree.

***NOTE: You will have to do this every time you access CHAMPS.

State of Michigan Single Sign On **Application Portal** WELCOME Jane Doe, Your password will expire in 121 days. You are currently subscribed to the following applications: CHAMPS Subscribe to Applications Add new Roles to Existing Subscription Account Maintenance Sign Off

State of Michigan Single Sign On

User ID: doej1111

Sign Off

MDCH Systems Use Notification

The Michigan Department of Community Health's (MDCH) computer information systems (systems) are the property of the State Of Michigan and subject to state and federal laws, rules and regulations. The systems are intended for use only by authorized persons and only for official state business.

Systems users are prohibited from using any assigned or entrusted access control mechanisms for any purposes other than those required to perform authorized data exchange with MDCH. Logon IDs and passwords are never to be shared. Systems users must not disclose any confidential, restricted or sensitive data to unauthorized persons. Systems users will only access information on the systems for which they have authorization. Systems users will not use MDCH systems for commercial or partisan political purposes.

Following industry standards, systems users must securely maintain any information downloaded, printed, or removed in any format from the systems. When no longer needed, this information must be destroyed in an appropriate manner specific to the format type.

All users of the systems give their expressed consent to the monitoring of their activities on the systems. If such monitoring reveals possible evidence of unauthorized or criminal activity, the evidence may be provided to administrative or law enforcement officials for disciplinary action and /or prosecution.

By accessing information provided by the Michigan Department of Community Health computer information systems and clicking on the button below, I acknowledge and agree to abide by all governing privacy and security terms, conditions, policies and restrictions for each authorized application.



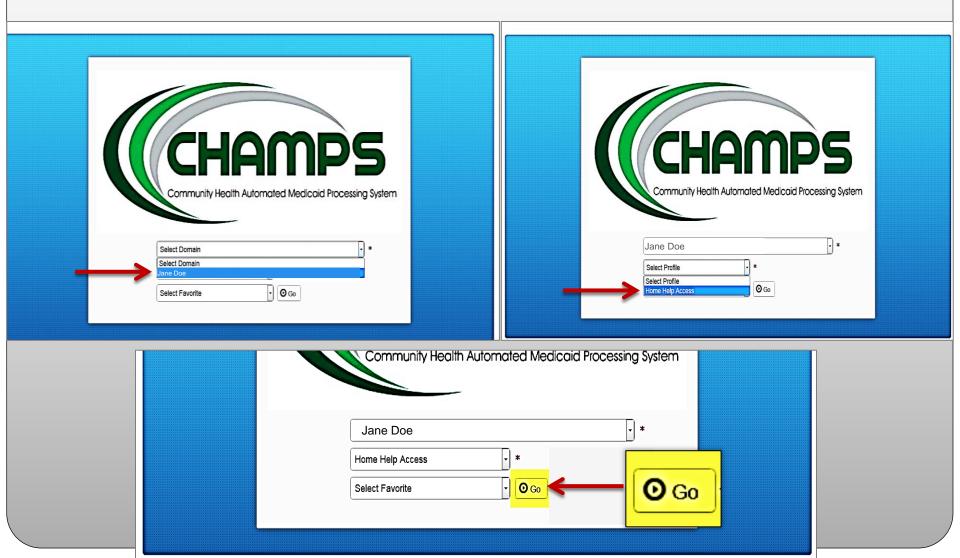
Acknowledge/Agree

Cancel

Step 3: In the **Domain** box, click on the black arrow in the right corner and click on **your name.**

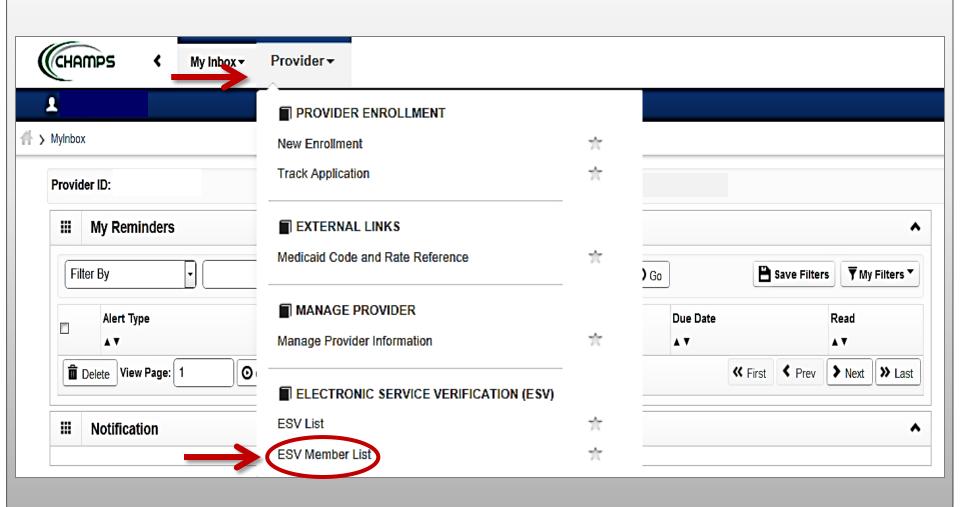
In the Select Profile box, click on Home Help Access.

Click Go. This will take you to the CHAMPS home page.

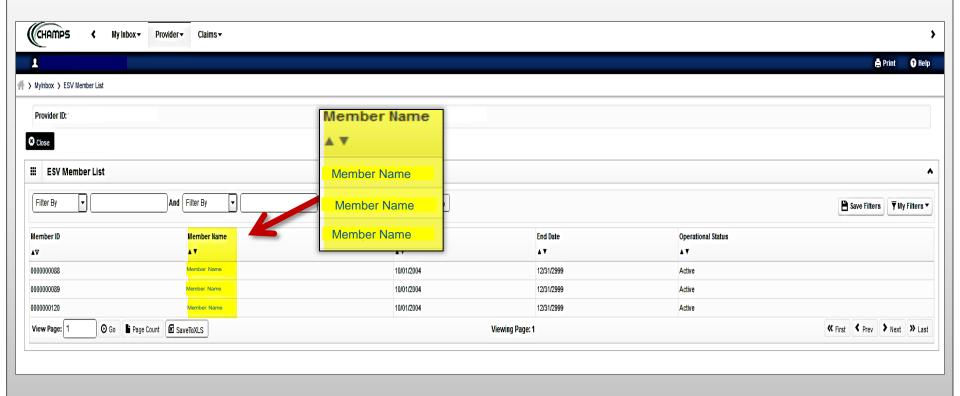


Step 4: To file the Electronic Services Verification (ESV), click on the **Provider** tab.

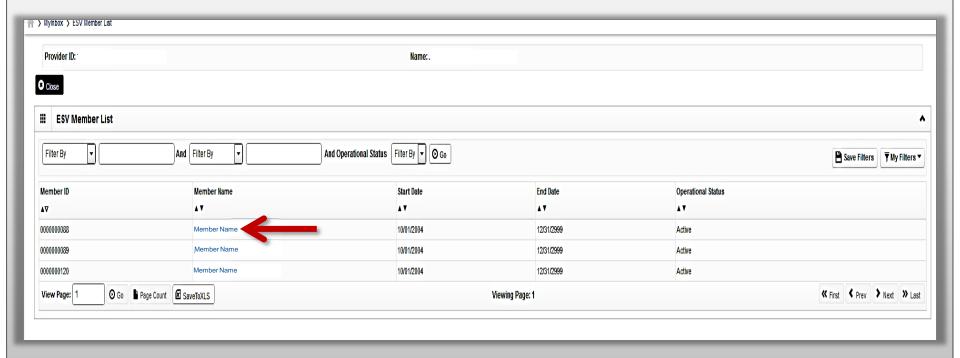
Choose ESV Member List.



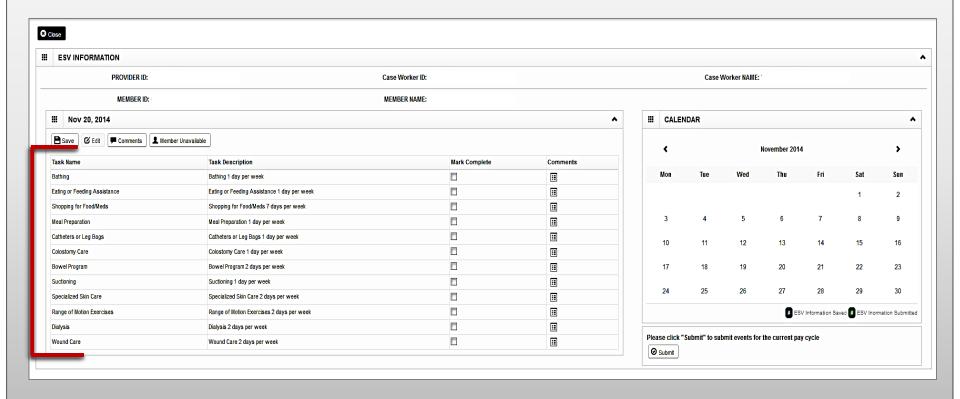
Step 5: The next page will display all the *current, authorized* members for whom you provide services. If you only have one member, only one name will be displayed.



Step 6: To fill out the ESV, click on the **name of the first member listed**. Each member name is a hyperlink that will display the Electronic Services Verification for that member *ONLY*.

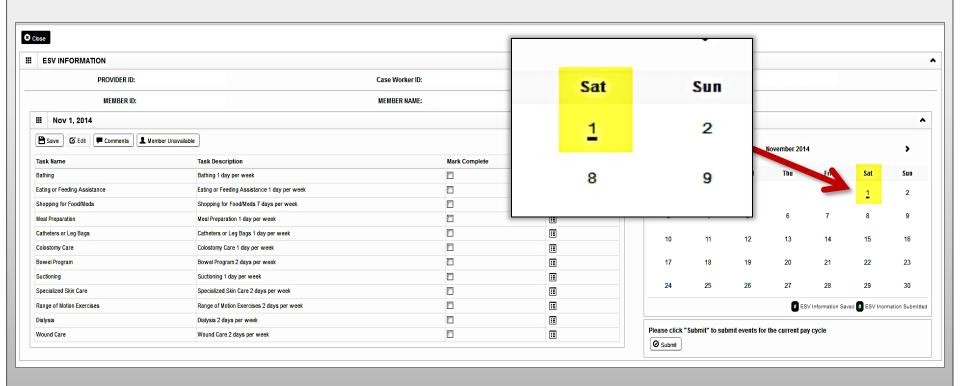


Step 7: The ESV log will *ONLY* show the services you are authorized to perform for the member selected, as shown below. For example, if you are only authorized for Meal Preparation, only Meal Preparation will be displayed.

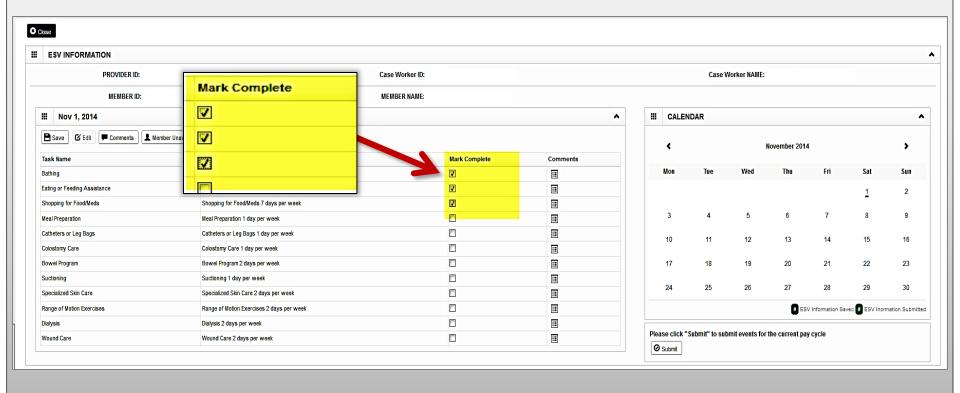


Step 8: Notice the calendar on the right side of the page. Click on the date in which services were provided. Once the date is selected, a blue line will appear under the date and the ESV can be completed.

***NOTE: Previous dates of service can be selected, but future dates cannot be selected.



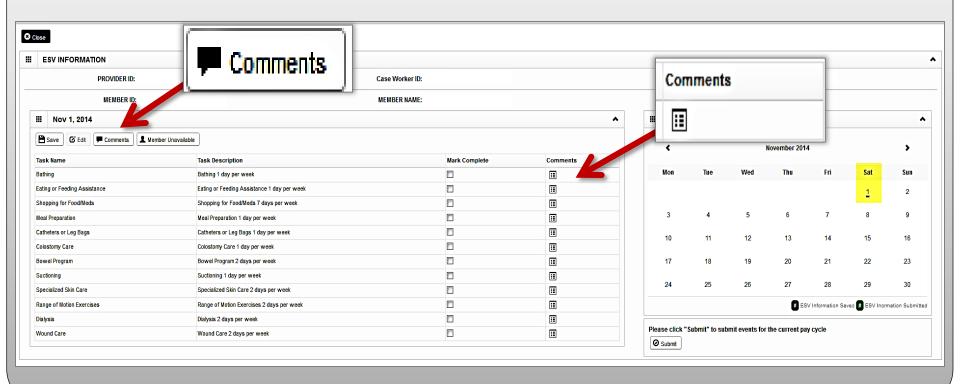
Step 9: To choose the services provided on the selected date, click in the corresponding boxes shown under the **Mark Complete** column. Check marks will appear indicating you have selected those tasks.



Step 10: ESV does allow you to include comments pertaining to both the day you are updating and the specific task.

To make a general comment for the *day*, Click on the **Comments** button. A text box will pop-up. Type your comment and click **Save.**

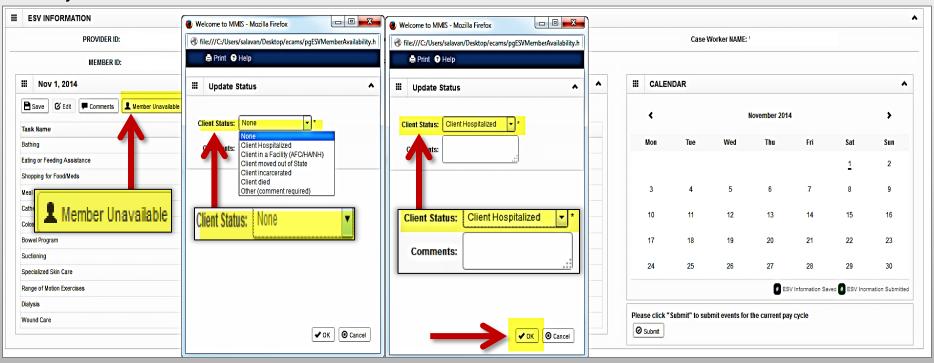
To make a comment about a *specific task*, click on the icon under the **Comments** column. A text box will pop-up. Type your comment and click **Save**. You can do this for each individual task if necessary.



Step 11: In the event the client is not in the home, you *must* indicate why the services cannot be rendered.

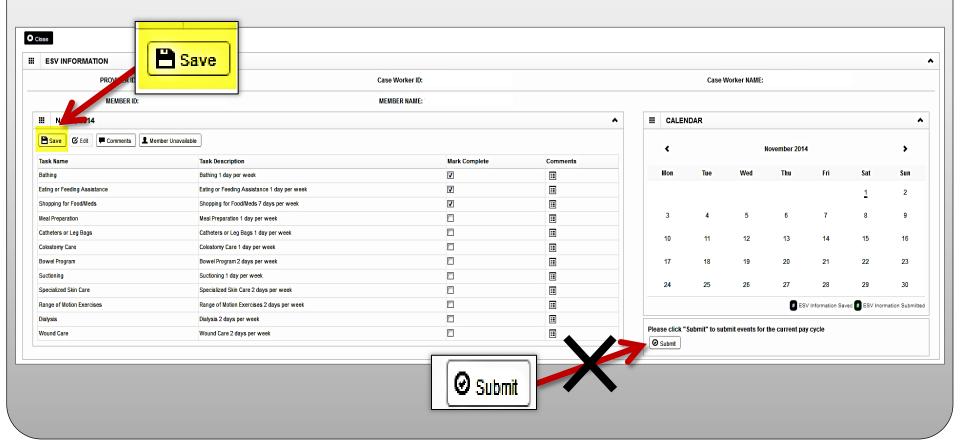
To do this, click on the **Member Unavailable** button underneath the date. In the **Client Status** drop down menu, choose the reason the client is unavailable and enter more information in the **Comment** box. Click **OK**.

***NOTE: This does not replace current procedures. The adult services workers will still need to be notified within 10 business days if the client is admitted into the hospital, a nursing facility, or passes away.

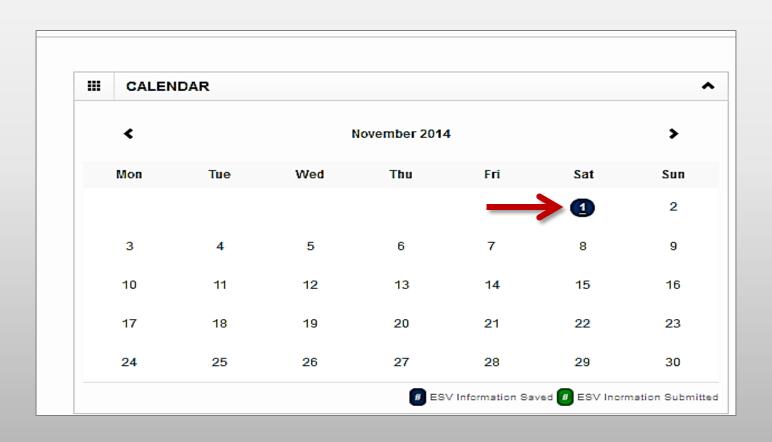


Step 12: Once tasks are marked, save your data. Click the **Save** button below the date.

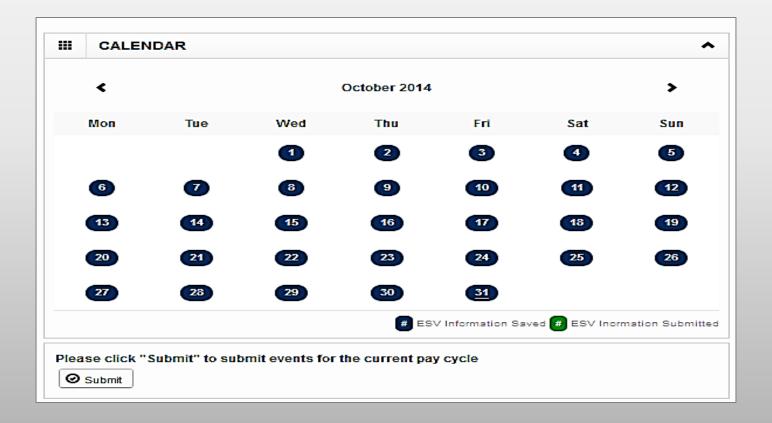
***NOTE: Clicking **Save** will allow you to edit your services for that date in the event you need to correct them. However, you *CANNOT* edit if you click the SUBMIT button under the calendar. Unless you are positive the services you entered are correct, it is advisable to wait to click **Submit** until the end of the month.



Step 13: Once the services for the date have been SAVED, notice the change on the calendar: The date now has a blue circle around it. This indicates the data has been entered and saved, but *not* submitted. To save tasks for another date, click the date on the calendar and repeat **Steps 9-12**.

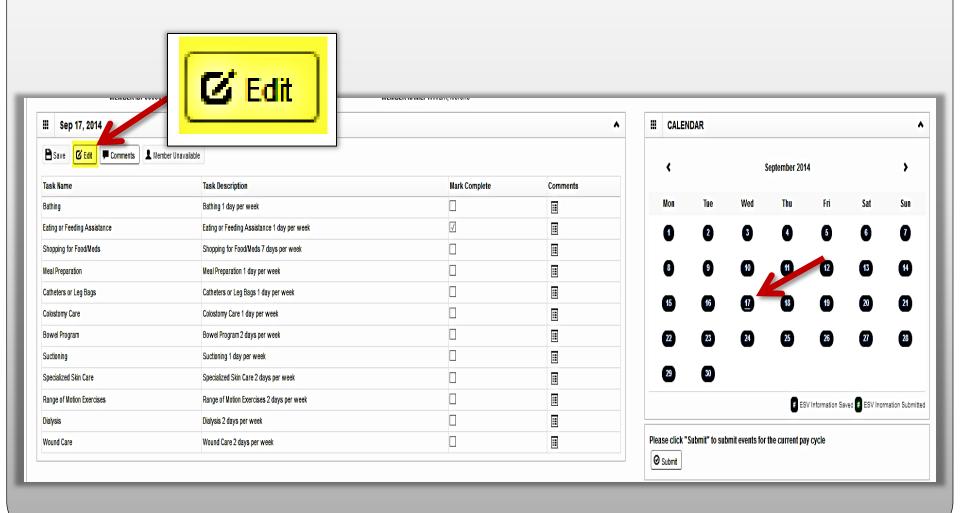


Step 14: Once all the tasks for the month have been completed and marked as SAVED (indicated by the **BLUE** circles), the calendar should look as follows:

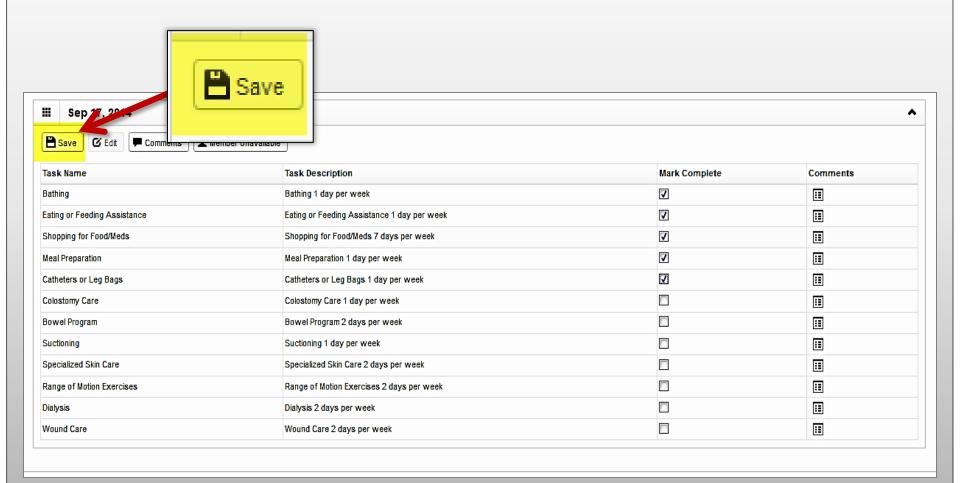


Step 15: Prior to submitting the ESV make sure everything has been documented.

If you forgot to mark a task complete for a specific day, click that day on the calendar and click the **Edit** button.

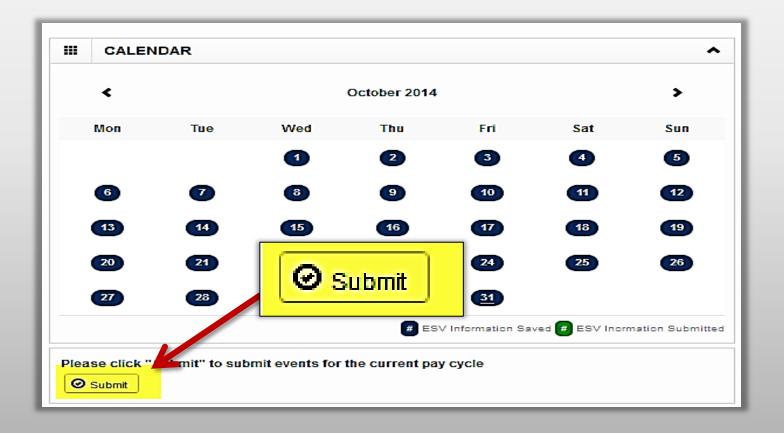


Step 16: Once **EDIT** has been activated, that specific date will be "unlocked" and you can make changes. Then again click **SAVE**.



Step 17: At the end of each month after all completed tasks have been saved, the Electronic Services Verification needs to be submitted. To submit the ESV, click **SUBMIT** under the Calendar.

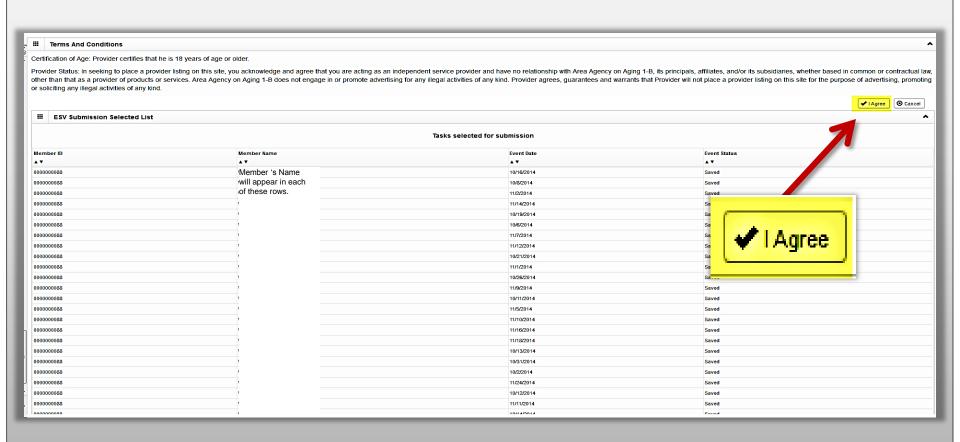
***REMINDER: Once an ESV is submitted it CANNOT be edited.



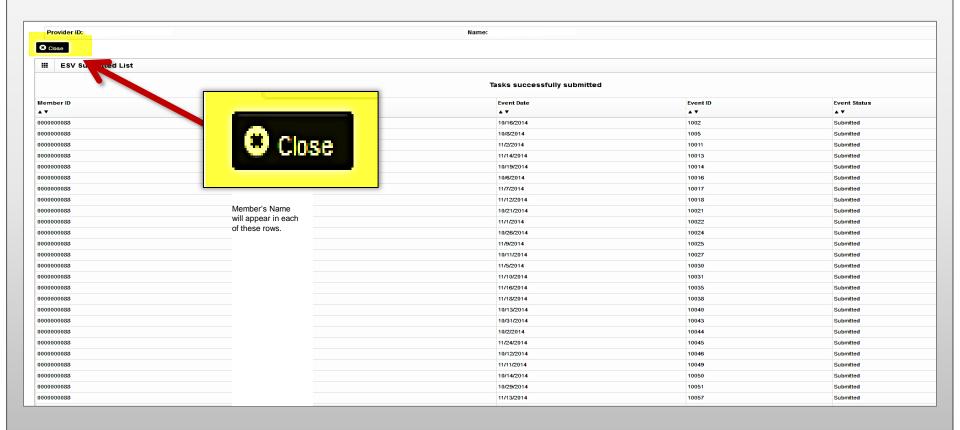
Step 18: The next page shows the **Terms and Conditions**, as well as well as a daily summary of the submitted month.

Click **Agree** to the Terms and Conditions.

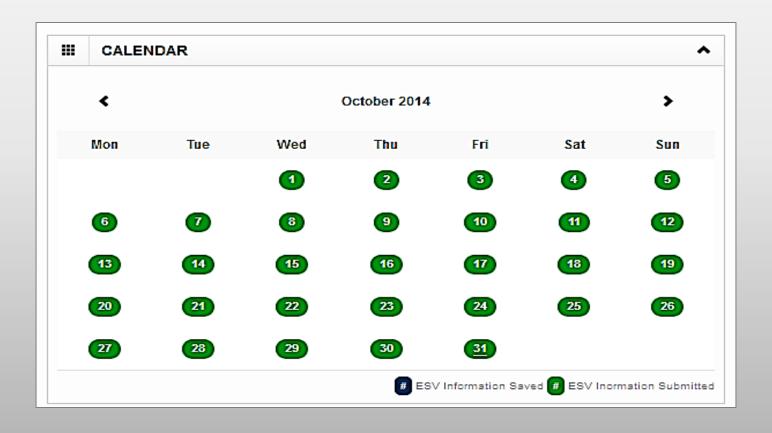
You cannot go any further without agreeing to the Terms and Conditions.



Step 19: Click Close.

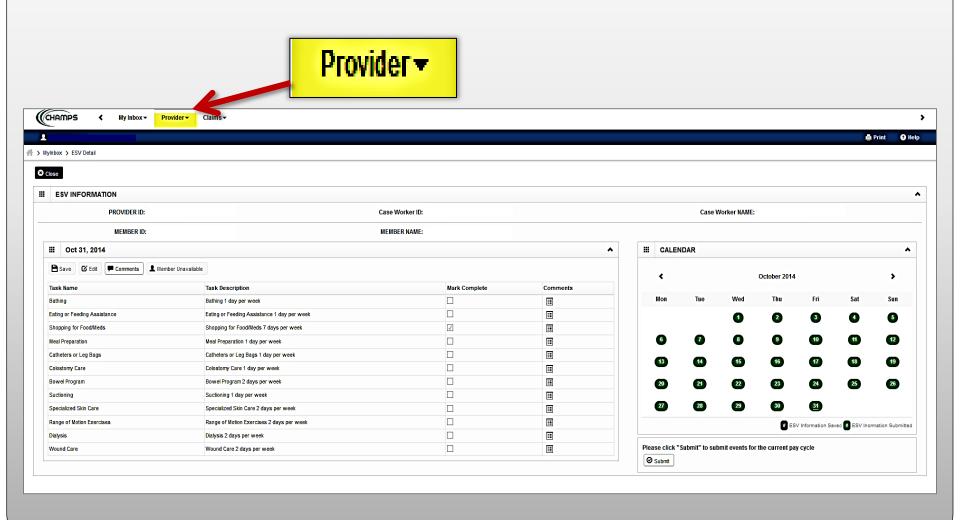


Step 20: The monthly calendar will now show **GREEN** circles indicating all the services for the month have been submitted.



Step 21: If you service more than one member, you will need to repeat **Steps 6-20** for each member.

To go back to the list to choose another client, click the **Provider** tab.



Step 22: Choose **ESV Member List** from the dropdown and select another client.

